



RETURN PRODUCT POLICIES & PROCEDURES

Phuse Beauty gladly accepts returns of new/unused “resalable” products within 30 days of product receipt for exchange, credit or refund. Please note product refunds will not include shipping and handling costs and will be subject to a 10% restocking fee.

Manufacture Defect

All electronic Phuse appliances carry a one (1) year manufacturer’s warranty against manufacturer’s defects. Please follow the below return process for a product exchange if your appliances meet the one year or less warranty. Improper use or dropping your appliance is not covered under the manufacturer’s warranty.

Wrong Item

If the consumer has received the wrong item from a party, please contact the Hostess. Items can get switched or overlooked. If indeed the item received was incorrect, contact the Independent Phuse Beauty Glam Consultant. S/he may have an extra of the item ordered and may accommodate the request. If unable to assist, please follow the below return process.

For all returns and exchanges please contact our customer service department at customerservice@phusebeauty.com.

Include the following in your email:

Name

Email Address

Daytime Phone Number

Address

Date of Party

Host/ess Name

Glam Consultant Name

Product Name

Reason for return or exchange

OR

If purchased on the Phuse website, provide date of online purchase